

Maintaining your new quartz countertop is easy. Simply wash with a soft cloth and warm water, use a mild soap if desired. Quartz surfaces are non-porous, do not need to be sealed

SPILLS

Sometimes spills occur and dry on the worktop. Materials that harden as they dry, such as gum, grease, nail polish or paint etc. should be removed by gently scraping away the residue material with a blunt plastic scraper. Then the quartz surface should be cleaned with a household vinegar/water solution (always follow the manufacturer's dilution instructions) or with a non-abrasive cleaning pad (such as a white 3M Scotch-Brite®) together with a non-bleach, non-abrasive liquid household cleaner and rinsed thoroughly with clean water. Surface should be dried with a clean white paper towel or white cloth.

RESISTANCE TO STAINS AND CHEMICALS

Quartz countertops are non-porous, so spills and stains are not absorbed into the surface, making it stain-resistant.

Permanent markers/inks and some chemicals, solvents or dyes may, however, cause permanent discoloration to the surface and should be avoided. Should these agents come into contact with the surface, wipe up immediately and rinse with plenty of water

DO NOT expose, in use or otherwise, quartz surfaces to abrasive, strong alkaline, acid, free radicals, oxidizers or the like (whether high, neutral or low pH) cleaners. Avoid exposing your tops to harsh chemicals!

Avoid acidic foods such as lemon which can etch into the stones if you leave the acidic food on the surface for a long period of time.

HEAT RESISTANCE

Quartz countertops ARE NOT heat proof, chemical proof or fracture proof in any form. To maintain the beauty of your quartz countertop, DO NOT place hot skillets or roasting pans directly onto the surface. Also be aware of the potential damage to the surface by heat generating appliances such as electric grills or crockpots. We recommend the use of trivets and hot pads to prevent heating the top. As with any natural stone, certain exposure to heat may cause cracks due to thermal shock.

CUTS OR SCRATCHES

Quartz is one of the hardest materials in nature. That's why your new quartz countertop will not easily scratch or chip. We do, however, recommend the use of a cutting board to protect the surface and avoid dulling your knives.

IMPACT/FORCE

Quartz stone countertop do not like impact. Gentle chopping with a chopping board is acceptable. Heavy pounding should be avoided. Do not stand on the countertop. Impact such as standing or heavy pounding on the stone can cause crack to the stone.

CHIPS

All stone countertops can be chipped or cracked if it is heavily impacted. For example, be gentle washing cast iron pots or pans around the sink area which is where most chips could happen.

Backsplash

All tiling should wait 24 hours after the installation. The stone countertops should be covered to avoid scratches when tiling.

Plumbing Work

All plumbing work should be done 24 hours after stone installation.